

# LEKWA LOCAL MUNICIPALITY

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LEKWA LOCAL  
MUNICIPALITY

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## **ATTENTION ALL PREPAID ELECTRICITY CUSTOMERS!!**

We would like to remind you that in November 2024, the 20-digit token identifier (TID) on all pre-paid electricity meters will expire, thereby ceasing to accept electricity tokens.

Customers utilising Standard Transfer Specification (STS) pre-paid electricity meters will consequently be unable to use electricity tokens unless their pre-paid meters undergo reprogramming. Notably, units currently on your meter will remain available after the reset, so please ensure that all purchased tokens are entered into the meter before reprogramming takes place.

In preparation for this deadline and to ensure a seamless continuation of service, the Municipality has appointed professional contractors to carry out the prepaid meter reprogramming process. The technicians will need access to the meter on your property to complete this process. It is important to note that the meter reprogramming will not impact the electricity supply to residents. We remind you that obstructing or evading an officially accredited service provider to carry out a task is a Municipal By-Laws offense, and individuals engaging in such behaviour will be penalised. Your cooperation and support are appreciated.

The contractors will be easily identifiable by their clearly marked clothing and identification. To verify the identity of the team, please contact the Lekwa Technical Department officials Mr. Mabunda on 072 356 0242 or Ms. Phungwayo on 067 387 3317.

**NB! Customers with conventional credit meters will not be affected by this change.**

**Before the reprogramming your pre-paid meter, please take note of the following:**

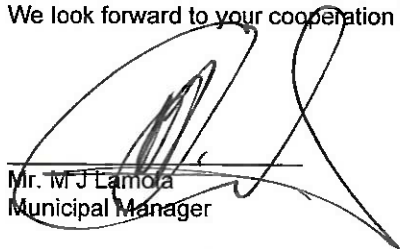
- Ensure that all old, unused credit tokens are entered on your meter before entering the key change tokens. Failure to do so will render them unusable after entering the key change tokens.
- Enter tokens in chronological order from oldest to newest date.
- Your credit on the meter will not be affected.

If you wish to expedite the change-over on your pre-paid meter or need more information, you are welcome to contact the us to request the upgrade via below platforms:

**For more information, please contact us on the following platforms:**

- EqualizerPay+ Call Centre on 087 056 9505
- EqualizerPay+ WhatsApp on 060 805 5616

We look forward to your cooperation in serving our community.

  
Mr. M J Lamola  
Municipal Manager

16 April 2024  
Date